

FOR IMMEDIATE RELEASE

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GSWA PARTNERS WITH LOCAL UTILITY AGENCIES FOR GREATER PAYMENT OPTIONS

(Guam, May 26, 2022) – The Guam Solid Waste Authority (GSWA) today announced changes to payment method options for its residential collection customers that will take into effect on the May 31, 2022 invoice.

In an effort to provide greater convenience to customers, GSWA has partnered with the Guam Power Authority and the Guam Waterworks Authority (GPWA) to begin accepting payments for trash collection services effective *Monday, June 6, 2022.*

"We are excited to work with our fellow utility agencies and expand our partnership for the island's residents," said GSWA General Manager, Irvin Slike.

With this change, customers now have more options to choose from deciding where and how to make their payments.

Customers will notice that the new invoices dated **May 31, 2022** have a barcode feature which is necessary to make Solid Waste payments at GPWA. GSWA customers who do not have the most recent invoice with a barcode may obtain one by visiting or contacting GSWA Customer Service at 671-646-3111 or via email at customerservice@gswa.guam.gov.

Over the counter payments will no longer be accepted at Bank of Guam branches; however, customers can still use Bank of Guam's Bill Pay Feature through the online banking services free of charge. Customers may also utilize the other payment options listed below.

GSWA PAYMENT OPTIONS

Over the Counter Payments (Cash or Check) (Customer must present their <u>MOST RECENT</u> invoice/payment coupon. If you need to obtain a recent invoice, please visit GSWA Customer Service)

- **GPWA Fadian Location in Mangilao** (Mon.- Fri. 7am 5pm; Drive-Thru: Mon. Fri. 7:30am 3:30pm)
- **GPWA Julale Center in Hagatna** (Mon.-Fri. 8am 5pm)
- GPWA Upper Tumon Location Mon.- Fri. 7:30am–6pm, Sat. 8am-12pm; Drive-Thru: Mon.- Fri. 6:30am – 3:30pm; Sat. 8am – 12pm)



GUAM SOLID WASTE AUTHORITY



LOURDES A. LEON GUERRERO Governor of Guam JOSHUA F. TENORIO Lt. Governor of Guam IRVIN L. SLIKE General Manager

Additionally, GPWA will also have drop boxes for check payments for GSWA customers.

Over the Counter Payments (Cash or Check) (Customer must present their invoice/payment coupon.)

- Bank Pacific
- ANZ Bank

Online Payments (Credit Cards – PayPal, Mastercard, Visa, American Express, Discover or bank account)

• <u>www.gswa.guam.gov</u>

Check payments can also be made using the drop box at the GSWA Main Office located in the Department of Public Works (DPW) Complex in Upper Tumon or by mailing them to the address below.

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